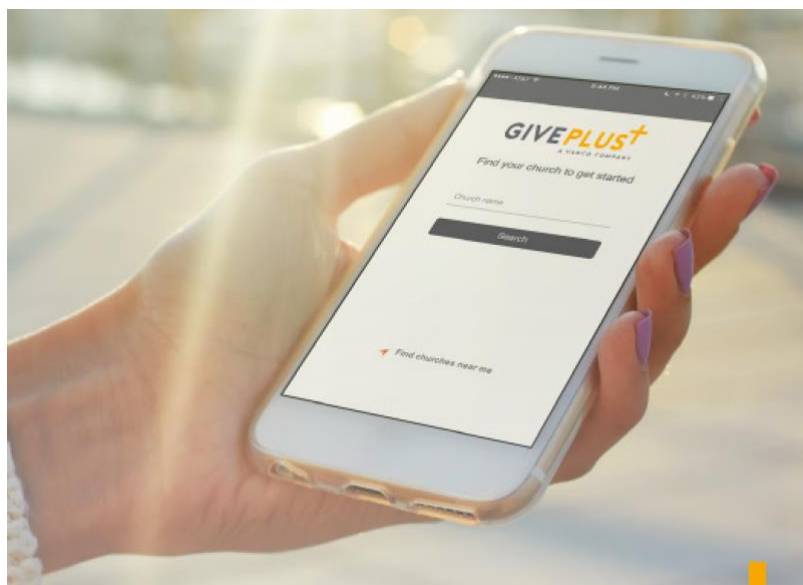


Introducing GivePlus Church for eGiving at Olivet Gospel Church



You can now make a contribution or give your tithe and offerings through a mobile app!

To get started, download GivePlus Church for free from the App Store or Google Play. Simply search for “GivePlus Church” to quickly find and download the app today. Then, you can easily give directly from your smartphone using your debit/credit card or checking/savings account.

You can also choose to give as a guest or set up an account that allows you to securely and conveniently schedule recurring contributions and manage and review your giving history.

We hope you enjoy this additional way to contribute to our ministry and thank you for partnering with us on this journey.

QUICK NOTES:

- **Security.** eGiving (electronic giving) via GivePlus Church is PCI DDS (Payment Card Industry Data Security Standard) compliant and trusted by over 20,000 churches.
- **How is my giving recorded?** For Members with an envelope number, your giving through the GivePlus Church app will link to your envelope number in our church database and will be recorded to your contributions. If you are a guest or someone who was not assigned a number, a non-member number is assigned in our church database and your contribution is recorded. (Name, Address, Email, etc.). **NOTE**—Envelope numbers are assigned when you apply for membership at Olivet Gospel Church.
- **What kind of giving (payment) method can I use?** GivePlus Church allows you to give via debit/credit, and direct giving from checking/saving accounts.

- **Receipts and Statements.** If you entered an email address when giving via GivePlus Church app, you will receive an email receipt of your giving. You will also receive the annual statements that we distribute each year as we approach the tax season. **NOTE—** You can see your giving history in the GivePlus Church app.
- **Schedule giving.** Can I set up recurring contribution in GivePlus Mobile? Yes – if you are logged into your GivePlus account. You can select the frequency of your giving during the giving process. If you are giving to multiple funds, you can even set up different frequencies of recurring contribution with each fund.
- **Do I need to create a GivePlus account?** While you can make a one-time donation as a guest, creating an account allows you to access several convenient GivePlus features. Once you create an account and log in, you can securely store your card and bank information to quickly make future contributions. You can also set up recurring contributions or review your giving history in the app. It's simple to create an account and only takes a few minutes.
- **How do I create a GivePlus account?** Open the GivePlus Church app and click the *Create Account* button. You will be asked to enter your email address and create a password. In addition, you will select whether you'd prefer to log in with your device's Touch ID or create a PIN. An email will be sent to you to verify your email address. Click on the link sent to you via email, and you're finished!
- **I forgot my GivePlus username or password. What do I do now?** Your username is the email address you used to create your GivePlus account. If you can't remember your password, click the *Forgot Password?* link and follow the instructions to create a new one. If you can't remember your email address, contact your church for an account lookup or create a new GivePlus account with a new email address.
- **How do I change my password?** Log into your GivePlus account with your current password. Next, go to the sidebar menu, select *Account Profile* then click *Change Password* and follow the instructions.
- **How do I reset my PIN?** When you create your GivePlus account, you may choose to log in with a PIN instead of a password. If you forget your PIN, select *Forgot PIN* from the log-in screen and then log in with your password. Next, go to the sidebar menu, select *Account Profile* then click *Personal Information* and create a new PIN.

Email other questions or concerns to Frederick Butler at fbutler@olivetgc.org and enter "eGiving Question" in the subject of your email.

Download the free GivePlus Church app today from the App Store or Google Play Store